

TENANTS: KNOW YOUR HOUSING RIGHTS DURING COVID-19



City Attorney Barbara J. Parker's Housing Justice Initiative

Oakland's Tenant Protection Ordinance is one law that protects your right to be free from harassment by your landlord.

YOUR LANDLORD CANNOT:

- Lock you out of your home without a court order executed by the sheriff.
- Shut off utilities like electricity, water, and gas.¹
- Remove your belongings without your consent.
- Physically threaten you.
- Threaten to report you to immigration enforcement.
- Discriminate against you.²
- Refuse to make necessary repairs.
- Enter your unit without notice except in emergency situations.
- Intimidate you into accepting a buyout offer.
- Retaliate against you for exercising your rights.

EVICITION MORATORIUM

There is a ban on evictions in Alameda County through the end of 2020, except where evictions are necessary for public health and safety.³

If your landlord is threatening an eviction, you are strongly encouraged to seek legal advice – some legal resources are listed on the back of this flyer.

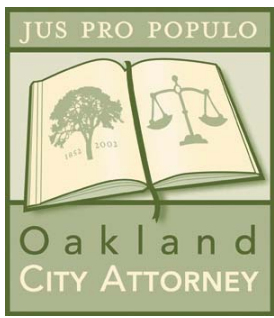
REPORT HARASSMENT TO THE OAKLAND CITY ATTORNEY

Report harassment online to the Neighborhood Law Corps at www.housingjusticeoakland.org, by email lawcorps@oaklandcityattorney.org, and by phone (510-238-6628). The City Attorney's Office investigates complaints but cannot provide legal advice and representation for tenants.

¹ Except when authorized by law to protect life and/or safety.

² Under federal, state, and/or local law, landlords cannot discriminate on the basis of sex (including sexual orientation, gender identity, transgender status, gender expression, nonconformity to sex/gender stereotypes, and/or intersex status), race, color, ethnicity, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, citizenship, primary language, or immigration status.

³ You may have other rights (e.g., if unable to pay rent due to COVID-19) under city, state, and/or federal law.



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Know Your Rights! Contact a Rent Adjustment Program Housing Counselor by phone at 510.238.3721 or via email at RAP@Oaklandca.gov.

For legal advice and potential representation: contact the following free or low-cost legal service organizations that may be able to assist you.



510-548-4040 (ext. 629, Housing Intake)



510-437-1554



1-888-382-3405 (Tenant's Rights Line)



510-452-4541



1-800-947-8301 (24/7)



housing and
economic
rights advocates

510-271-8443



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